

Application No. 09/635,275

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TC Art Unit: 2151

Confirmation No.: 4949

AMENDMENTS TO THE SPECIFICATION

Please amend the paragraph that begins on page 2, line 22 as follows:

One particular advantage of the interface is the ability to monitor status of the data infrastructure as well as the status of the communications with the user. This enables a user to diagnose and correct some types of operational problems without the involvement of operations personnel. Also, information about the status of system problems can be provided to users without requiring the involvement of a-system support personnel.